

WHAT IS CALLCONNECT?

CallConnect is a unique bus service whose timetable is not fixed but responds to passenger requests. Routes are different each day depending on the bookings made by passengers. Journey requests can be made by telephone or online. The service is designed to improve transport opportunities in rural communities and some market towns where there is an infrequent conventional bus service.

Who can use CallConnect?

Everyone! All are welcome to use the service regardless of age or status. You can use the service as frequently as required for anything from shopping or travelling to work or school to a social event or medical appointment. Contact our booking centre and find out how we can help you.

FIVE STEPS TO BOOKING YOUR JOURNEY...

1. Register your details by calling 0345 234 3344, or go to www.lincsinterconnect.com. We will then issue you with your membership number.
2. When you want to make a booking, simply call or go online (details overleaf) and let us know what journey you would like to make. We will need to know the day and times you require, number of passengers and a pick up location and destination.
3. We will confirm your journey times (subject to availability). If we are not able to offer you the exact times you need, we will suggest the nearest available.
4. Go to the pick-up point on the day and at the time you were given. Please note: the CallConnect service can run up to 10 minutes later than the time given when the booking was made.
5. Get on the CallConnect bus and pay your fare or show your concessionary pass. Enjoy the journey!

