

A few things we don't deal with

We look after the majority of issues within the highway but there are some that we don't.

Foul sewers and water leaks

Anglian Water www.anglianwater.co.uk

Severn Trent Water www.stwater.co.uk

Mud on the Road

Lincolnshire Police **Call 101**

Street name plates, dog fouling, litter, street cleansing and fly tipping on the Highway

City of Lincoln Council www.lincoln.gov.uk

Boston Borough Council www.boston.gov.uk

East Lindsey District Council www.e-lindsey.gov.uk

North Kesteven District Council www.n-kesteven.gov.uk

South Kesteven District Council www.southkesteven.gov.uk

South Holland District Council www.sholland.gov.uk

West Lindsey District Council www.west-lindsey.gov.uk

Highways contact details and useful information



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To report a fault

A fault is something wrong with the highway network that requires fixing.

Typical examples are potholes, street lights that are not working and broken or missing drain covers.

The best way to report a fault is to log it on the web portal at www.lincolnshire.gov.uk/faultreporting

To enquire about highways services

Typical examples include when will the road improvements in my area be carried out.

There is lots of useful information on our web pages at www.lincolnshire.gov.uk/transport-and-roads

If you can't find what you are looking for or the enquiry is about something very specific please email us at cschighways@lincolnshire.gov.uk

Keep up to date with roadworks

Visit www.roadworks.org to find up to date information about all roadworks carried out by Lincolnshire County Council and utilities such as Anglian Water.

To talk to us

Our Customer Service Centre number is **01522 782070**

Our Service Centre Advisors can help with a wide range of questions and can look up what action has been taken with reported faults and enquiries between 08:00-18:00 Monday to Friday.

If you have a highway emergency outside of these times please call Lincolnshire Police on **101**

Learn more about services we provide

To find information on all our services for example grass cutting, street lighting, grit bins, patching and surface dressing visit www.lincolnshire.gov.uk/transport-and-roads/highways-maintenance/

You can also view our programme of works for the current financial year and download our publications and policies.

Follow us on Twitter

You can follow us on Twitter. We regularly tweet roadworks updates, incident details and in the winter when we are gritting.

[@LincsCC_roads](https://twitter.com/LincsCC_roads)